



# PLEASE STAY SAFE



## COVID-19

## How we are Taking Care of Customers

Rare Spares are very mindful of the need for the public to try and minimize exposure to others, we understand the health issues associated with COVID-19.

That said to keep our customers and staff safe from the virus, we would like to invite all customers that would prefer to stay at home the opportunity to order your requirements by phone order, online or click and collect.



### GET IT DELIVERED



### CLICK & COLLECT

### OUR ONLINE STORE IS ALWAYS OPEN AND DELIVERING TO YOUR DOOR!

Shop from the comfort of your home or Garage for all your Rare Spares needs. Visit [rarespares.net.au](http://rarespares.net.au) today to browse the full range of Rare Spares products available and to keep in touch with what's new. We offer a Delivery service direct to your door or if you prefer to go in Store you can also Click and Collect from your nearest Distributor.

### CORONAVIRUS IMPACTS ON DELIVERY:

Please note that due to the current Coronavirus situation, Australia Post are experiencing significant delivery delays. Thank you for your patience and understanding during this time, we're all working very hard to get your items to you as soon as possible!



### BUY INSTORE

### RARE SPARES DISTRIBUTORS ARE OPEN!

For those customers that prefer to shop instore we will remain open and will continue trading however conditions and trading hours may have changed. Please check with your local Distributor before visiting.

**METRO MELBOURNE UPDATE:** As of 11.59pm Wednesday 27th October 2020 Rare Spares Roxburgh Park and Rare Spares Bayswater showrooms will re-open to the public, for trading hour details please check out our website [rarespares.net.au](http://rarespares.net.au). We know this is an important step on our road to recovery and we want to assure you that the health and wellbeing of our team members and customers will continue to remain our number one priority. Our stores are operating under a COVID Safe plan and we're confident that we can continue to provide a truly safe environment for every person walking through our doors. We need to remind customers that wearing a mask is mandatory. We will continue to take phone, online and click and collect orders.

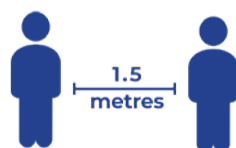
Our highest priority is the health and safety of our customers and our team members and providing a safe environment for everyone.

### INSTORE CHECKLIST



#### PLAN AHEAD

Research online, make a list and focus on what you need from the store.



#### SOCIAL DISTANCING

Maintain a 1.5m between yourself and others while queuing and in-store.



#### CASHLESS PAYMENT

Use cashless payments when possible to minimise contact.

*We thank you all for your loyalty with the Rare Spares brand and wish you all good health and safe living for the future.*